MySchedule User Guide - How to View My Information

Introduction

MySchedule allows you to quickly and easily view all of your profile and contact information at any time. This document will help you find that information and update your personal email contact information.

Instructions

- 1. Login to *mySchedule.vch.ca* with your VCH user account.
- 2. Select your employee information from the top-right corner to open the menu, and select My Account:



3. The **My Info** tab is the default option in this section, but you can also return to this form by clicking the **My Info** tab at any time:



4. Your profile information is displayed on the Employee Information section:

User Information	
Name:	JANE DOE
Personal Email:	Not Set
Employee #:	00000
Union:	FACILITIES
Work Email:	Jane.Doe@northernhealth.ca
Work Phone:	Not Set
Scheduling Phone #1:	250-000-0000
Scheduling Phone #2:	Not Set
Profiles:	System Operator, Scheduler, Site Administrator, Employee, Manager

Please contact Staffing if any of your Employee Information is incorrect, or if you would like Staffing to update this information.

Note: The only Employee Information you can update yourself in *MySchedule* is your personal email, which can be done following steps 6 thru 9 below.

5. To add or update a personal email address, enter your email address in the **New Email** field, and again in the **Confirm New Email** field. Click the **Update E-mail Address** button to submit your changes:

Update Personal Email	
New Email*	
your.email@gmail.com	
Confirm New Email*	
yourEmail@emails.com	
	Update E-Mail Address

- 6. If you choose to use a personal email address for *MySchedule* email communications, you will be required to indicate that you are aware the delivery of these email communications will be dependent on your service provider.
- 7. A message will appear indicating that a confirmation email has been sent:



- 8. A confirmation email will be sent to your updated email address. Click the link in the confirmation email to complete the update process
- 9. Please contact your manager or Staffing if you have any questions or concerns about your employee profile information.